



My Pet & I Club Campaign Terms & Conditions 1st March 2025 – 6th February 2026

1. CAMPAIGN DETAILS AND PERIOD

- The **My Pet & I Club** campaign ("Campaign") is organized by **Elanco Malaysia Sdn Bhd** ("Elanco").
- The Campaign will run from **12:01 AM on Saturday, 1st March 2025, to 11:59 PM on Friday, 6th February 2026** ("Campaign Period") nationwide in Malaysia.
- Participants shall be referred to as **"You", "Your" or "Participant"**.

2. ELIGIBILITY

- To be eligible for participation, You must be a **legal resident of Malaysia** and **over the age of 18**.
- Employees of Elanco, whether permanent or otherwise, are **not eligible** to participate in the Campaign.

3. HOW TO PARTICIPATE

- **Purchase Advocate or Credelio Plus products** from a participating veterinarian clinic in Malaysia.
- **Register via <https://wa-v2.growthdesk.com/m/elanco-malaysia-my-pet-and-i-posm> and submit a clear image** of the receipt.
- For every **RM1 spent on Advocate products**, You will receive **1 point**.
- Points earned can be used to **redeem rewards** from the available rewards catalogue.

4. REDEMPTION & REWARDS

- Participants can **accumulate points** throughout the Campaign Period.
- Points are **non-transferable** and cannot be exchanged for cash or other rewards.
- Any and all points that are not redeemed during the Campaign Period shall be forfeited.
- Once a reward is redeemed, it **cannot be cancelled or exchanged**.
- Delivery of reward(s) to the provided address may take **up to 30 days** from the redemption date.

5. GENERAL TERMS

- By participating, You acknowledge that You have read, understood, and agree to these **Terms & Conditions**.
- Elanco **reserves the right** to modify, substitute, or alter the rewards at any time without prior notice at Elanco's absolute discretion without prior notice, subject to the any applicable laws and regulations.



- All the rewards redeemed shall be on an “as-is” basis and shall not be exchangeable for cash, credit, or other items, whether in part or in full.
- Elanco makes no warranties or representations whatsoever in respect of the rewards and shall not be responsible or liable for any damages thereto or arising from the usage of the rewards.
- All rewards are redeemed entirely at Your risk and Elanco excludes all liabilities in connection with any reward to the extent permitted by law.
- The reward will be delivered to You at the address provided by You in the registration process of this Campaign.
- Elanco shall not be liable or held responsible for any error, act or omission resulting in the delayed delivery or non-delivery of the reward to the winner.
- The rewards available for redemption are strictly on a while stocks last basis.
- The receipts submitted must be genuine receipts for the purchase of Advocate and Credelio Plus by the Participant themselves.
- Elanco reserves the right to disqualify any Participant found to be **violating the rules or engaging in fraudulent activities**.
- In the event Elanco suspects that the Participant has committed or attempted to commit any act(s) to manipulate the accumulation of points and the redemption of rewards for the Campaign, including but not limited to:
 - the fabrication of receipt(s) submitted;
 - the tampering of receipt(s) submitted;
 - the submission of duplicated receipt(s); or
 - the submission of receipt(s) from purchases that were not made by the Participant themselves,

Elanco reserves the right to investigate into the matter and not to honour the redemption of the rewards throughout the Campaign and future campaigns that may be carried out by Elanco.

- The rewards redeemed shall not be resold.
- Elanco may amend these Terms & Conditions at any time without prior notice, and continued participation in the Campaign constitutes acceptance of any changes.
- By participating in this Campaign, You consent to the use of Your personal information for **campaign administration purposes**, in accordance with **Elanco’s Privacy Policy** at <https://privacy.elanco.com/en-us>.

For inquiries, please contact mydigital@elancoah.com or WhatsApp (+6012-2576389).

Elanco Malaysia Sdn Bhd reserves the right to make the final decision on all matters related to the Campaign.